

SAIL Overview

What is SAIL?

- Strategic Analytics for Improvement and Learning Value Model or SAIL, is a system for summarizing hospital system performance within Veterans Health Administration (VHA). SAIL assesses 26 Quality measures in areas such as death rate, complications, and patient satisfaction, as well as overall efficiency at individual VA Medical Centers (VAMCs). Below you can download or view the data in spreadsheets listed by facility. SAIL data tables are updated every quarter.

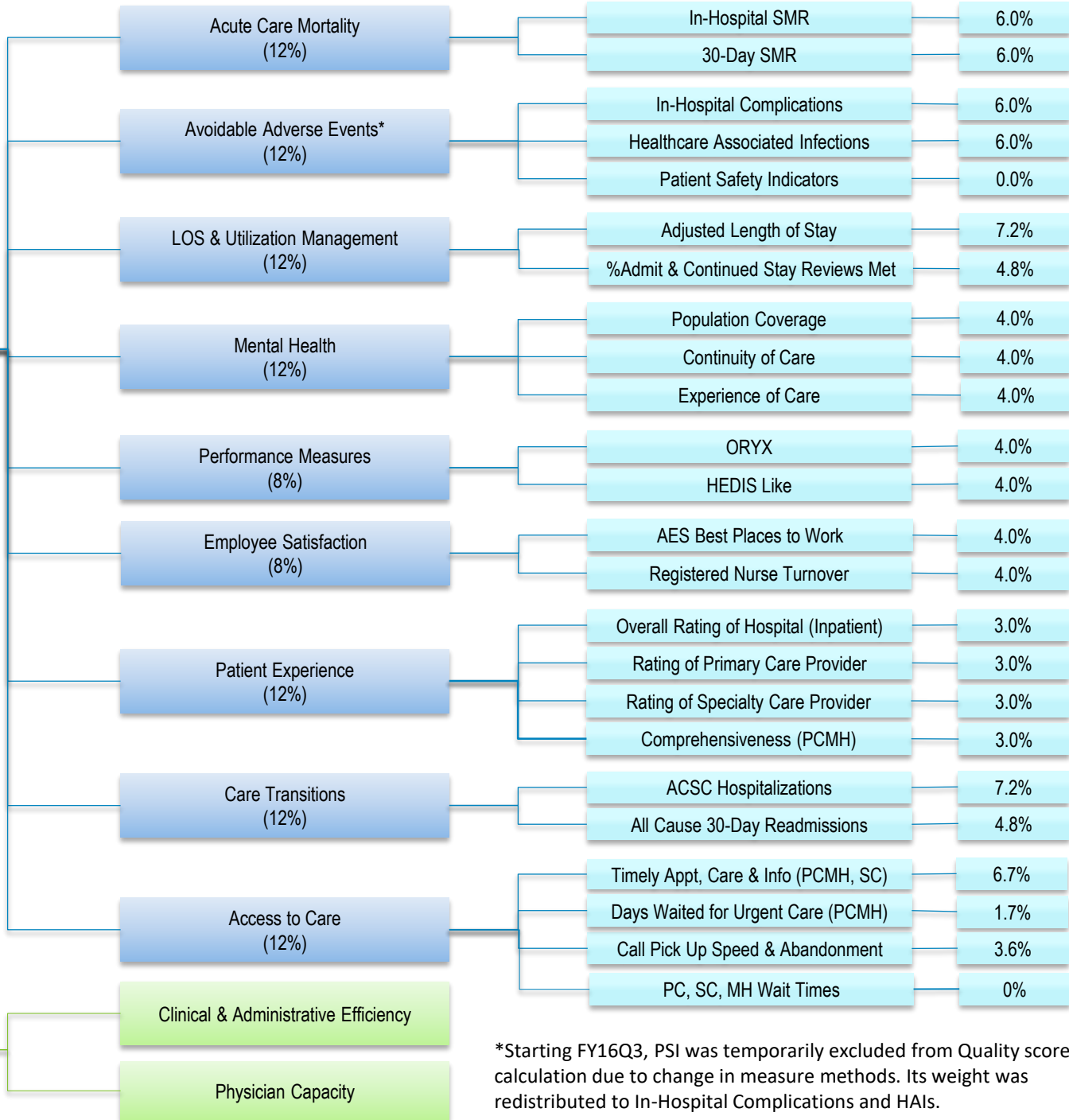
The screenshot displays the U.S. Department of Veterans Affairs website. The header includes the VA logo, the text "U.S. Department of Veterans Affairs", a search bar, and social media icons. A navigation menu contains links for Health, Benefits, Burials & Memorials, About VA, Resources, Media Room, Locations, and Contact Us. The main content area is titled "Quality of Care" and includes a breadcrumb trail: "VA » Health Care » Quality of Care » Strategic Analytics for Improvement and Learning (SAIL)". A left-hand sidebar lists various quality care topics, with "How Does Your VA Measure Up?" expanded to show sub-items like "How Does Your Medical Center Perform?", "How Does Your VA Health Experience Rate?", and "Your VA Quality Scores". The main content area features the heading "Strategic Analytics for Improvement and Learning (SAIL)", a sub-heading "What is SAIL?", and a paragraph explaining the system. Below this is a link for "End of Year Hospital Star Rating (FY2016)", a note about previous quarter data, and a link to "View SAIL Value Model Measure Definitions". At the bottom, there is a link for "Fiscal Year 2016 - Quarter 3 Data Tables".

FY2017 Appraisal Cycle

Quality



Efficiency/Capacity



*Starting FY16Q3, PSI was temporarily excluded from Quality score calculation due to change in measure methods. Its weight was redistributed to In-Hospital Complications and HAIs.

How was SAIL developed?

- In June 2011, at the request of the Office of the Secretary of Veterans Affairs (OSVA), the Office of Analytics and Reporting (OAR) developed a prototype patterned after the Truven Top Health Systems study
- The concept was to develop a prototype to allow VAMCs to benchmark internally with peer hospitals and externally with the private sector.
- Went through several iterations based on an extensive review of other evaluation systems and feedback from VACO senior leadership, Program Offices, focus groups, and VISN/Facility stakeholders
- Evolving to become the Strategic Analytics for Improvement and Learning (SAIL) Value Model

Why SAIL?

- **To be a high performing organization**
- Four habits of high-value health care organization: ***specification and planning, infrastructure design, measurement and oversight, and self-study*** (Richard MJ et al., NEJM, 2011)
- Five key attributes to become a high-performing organization: ***a shared sense of purpose, leadership style, an accountability system, a focus on results, and a culture of collaboration*** (Keroack MA et al., Academic Medicine, 2007)

Continual Improvement

- In 2016 82% (120 out of 146) of VA Medical Centers Reported on SAIL Showed Improvement Compared to Their Baseline One Year Earlier.

VISN	Medical Center	Relative Performance Star Rating (1 to 5)	Improvement From Baseline Scores 2015
18	Phoenix	1	↑↑

*Note: Improvement From Baseline: ↑↑ - Large Improvement; ↑ - Small Improvement; →: Trivial Change; ↓: Large Decline